Community Involvement Measurement Tool

Increasing Level of Community Involvement, Impact, Trust, and Communication Flow

Outreach

Some Community Involvement

Communication flows from one to the other, to inform

Provides community with information

Entities coexist.

Outcomes: Optimally, establishes communication channels and channels for outreach.

Consult

More Community Involvement

Communication flows to the community and then back, answer seeking

Gets information or feedback from the community.

Entities share information.

Outcomes: Develops connections.

Involve

Better Community Involvement

Communication flows both ways, participatory form of communication

Involves more participation with community on issues.

Entities cooperate with each other.

Outcomes: Visibility of partnership established with increased cooperation.

Collaborate

Community Involvement

Communication flow is bidirectional

Forms partnerships with community on each aspect of project from development to solution.

Entities form bidirectional communication channels.

Outcomes: Partnership building, trust building.

Shared Leadership

Strong Bidirectional Relationship

Final decision making is at community level.

Entities have formed strong partnership structures.

Outcomes: Broader health outcomes affecting broader community. Strong bidirectional trust built.

Reference: Modified by the authors from the International Association for Public Participation.