MeHAF Addiction Care Grantee Meeting

Grantee Updates

PCHC
• What have been some of your biggest challenges around engaging patients and family members?
  • Pt mindset of needing only Suboxone/Not engaging in counselling.
  • Rapid access model can make it more challenging to engage family/friends.
  • Family members actively using.
  • Transportation

• What are innovative strategies you have identified in planning for and preparing to implement services?
  • Weekly team huddles.
  • Utilizing a point person to review program requirements with potential patients.

• What AH-HA moments have you had in this area over the last year?
  • Do not make assumptions about the “typical patient” requesting MAR.
  • Patient engagement in required counselling/groups is similar to that of other types of involuntary/mandated counselling.
• What would you not do again?
  • Ramp up as quickly without structure/support.

• What would you do sooner next time?
  • Involve retail pharmacy sooner. PA’s, 3rd party insurance major stumbling block to rapid access.
  • Establish the coordinator position sooner.
  • Seek more providers who have an interest in recovery work.

• Discuss some of the challenges around engaging individuals with substance use disorder, patients, and community partners.
  • Conflicting agendas – DHHS/Probation Officers/Police/Social Detox
  • Cost of program for uninsured.
• Highlight innovative strategies that have been identified to engage individuals with substance use disorder, patients, and community partners.
  • Outreach with community partners. (BARN, Social Detox, PD)
  • Patient Surveys.

• Discuss supports available in communities to help connect providers with individuals with substance use disorder in order to connect patients to treatment and recovery services.
  • Interaction with police, probation, ED
  • Local police have referred patients and brought them to our program.